

Policy: Violence, abuse, neglect, exploitation and discrimination



Inclusive Housing Australia, or IHA for short, provides houses for people with disability to call their home.

The NDIS calls this Specialist Disability Accommodation, or SDA for short.



A policy is a set of rules that are written down.

This policy has rules to follow if a person we support, or person with a disability tells you about abuse, violence, neglect, exploitation or discrimination.



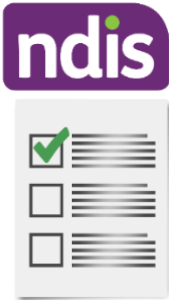



Abuse is when someone is cruel or mean to another person that causes harm or upsets them.

We want to make sure that the people we support are accessing supports without violence or abuse.

	<p>Violence is using force to hurt, injure, damage or destroy someone.</p> <p>We want to make sure people who we support are being supported free from violence.</p>
	<p>Neglect means not giving enough attention to someone.</p> <p>We want to make sure that the people who we support do not feel neglected.</p>
	<p>Exploit means to treat someone unfairly or to trick them.</p> <p>We want to make sure people who we support are not exploited.</p>
	<p>Discrimination means treating a group of people differently from others. This difference is often unfair.</p> <p>We want to make sure people who we support do not experience discrimination.</p>

 <p>Safeguarding Adults Review</p>	<p>IHA has a duty of care to make sure our staff are able to identify risks of abuse that may impact badly on the people we support.</p>
 <p>Abuse</p>	<p>All IHA staff need to make sure the people we support do not experience abuse, violence, neglect, exploitation and discrimination.</p>
	<p>Staff need to know what to do when they hear about or think a person with disability is experiencing abuse, violence, neglect, exploitation and discrimination.</p>
 <p>Training Room</p>	<p>You will be trained to see and report abuse, violence and neglect.</p> <p>If you think there is abuse, neglect or violence you need to tell your manager.</p>

	<p>We will act fast if there are allegations of abuse, violence, and neglect.</p> <p>We will keep all information safe to protect people's privacy.</p> <p>You will have someone to help you throughout the process.</p>
	<p>IHA will tell the NDIS and NSW Police if they need to.</p> <p>IHA staff will work with the police and the NDIS to make sure the person's complaints are investigated.</p>
	<p>We support people that make complaints.</p> <p>IHA will make sure people with high support needs are supported to see and stop abuse.</p> <p>We will support you too.</p>
	<p>The person making the allegation will be told about advocates and how it is important for advocates to act for them.</p> <p>IHA will make sure each person is able to communicate the allegation.</p>

	<p>We have made it easy for you to take complaints and feedback that matches the NDIS rules and policies.</p> <p>This means telling the NDIS Quality and Safeguards Commission if we need to.</p>
	<p>IHA has created some tools to help communication and reporting.</p> <p>We make sure the information is kept safe and that we will respond to all allegations with a duty of care for the person reporting.</p>
	<p>Your manager will help you make sure that you are supported throughout the whole process.</p>
	<p>We want to make sure people with disability know how they can make an allegation and what choices they have.</p> <p>The person making the allegation has control about who is told about the allegation.</p>



If the person making the allegation is a child there are special rules to follow. Your manager can help you with this.

This means telling the NSW Ombudsman and following the NSW Child Protection Act 2000.