

Policy: Rights and responsibilities



Inclusive Housing Australia, or IHA for short, provides houses for people with disability call their home.

The NDIS calls this Specialist Disability Accommodation, or SDA for short.



These houses can be flats or apartments that are for 1 or 2 people.

They can also be houses that are for 3 or more people to live together.



A policy is a set of rules that are written down.



This policy is rules to help you know how to act at work and what you can expect at work.






This policy is for all IHA staff who have rights and responsibilities.

IHA wants you to know these rights and responsibilities.

  <p>The right to be treated fairly</p>	<p>IHA supports people using our services.</p> <p>Our staff always promote and protect human rights.</p>
 <p>Private</p>	<p>People have the right to be treated with respect and care.</p> <p>They have a right to privacy and to be safe from harm or abuse.</p>
	<p>People have the right to be treated the same no matter their age or disability.</p> <p>Everyone must be treated the same. It does not matter what age, gender, race or religion you are.</p>
	<p>People with disability have the same rights to reach their goals.</p>

	<p>We believe the people we support at IHA have the right to be treated with respect and care.</p> <p>They also have the right to privacy and their own personal space.</p>
	<p>Everyone has the right to learn more about the IHA services they use and the services they access in the community.</p>
	<p>We believe that everyone we support has the right to be safe and to find a safe space when we are supporting them.</p>
	<p>All people we support have the right to want the services they use to be useful.</p> <p>They also have the right to expect the services that are provided to them to fit the way they live and their culture.</p>

	<p>They have the right to tell us how we can improve the services they receive and how to support them better.</p>
	<p>People we support have the right to complain if they don't like something.</p> <p>After making a complaint, people have the right to expect to hear back as soon as possible.</p>
	<p>We will support people to learn new skills and be more independent.</p>
	<p>Our staff will help people with disability to know the choices they have and what will happen with this choice and how these choices affect their lives.</p>