

**EMERGENCY CONTACT NUMBERS  
AFTER HOURS, WEEKENDS AND PUBLIC  
HOLIDAYS.**

---

**ELECTRICIAN: 0418 390 046 OR 0457759723  
& 0406 078 009**

**PLUMBER: 0413 162 226 & 0411 615 815**

**LOCKOUTS: 0417 666 566 (24/7)**

**POLICE: 000**

**FIRE AND RESCUE: 000**

# **EMERGENCY CONTACT & URGENT REPAIRS**

---

IF AN URGENT REPAIR IS REQUIRED, YOU SHOULD CONTACT THE COMMUNITY MANAGER/MAINTENANCE TECHNICIAN AS SOON AS POSSIBLE. IF THE COMMUNITY MANAGER OR FACILITIES TECHNICIAN ISN'T AVAILABLE AFTER BUSINESS HOURS, YOU SHOULD CONTACT THE EMERGENCY NUMBERS LISTED HERE.

**URGENT REPAIRS** INCLUDE A BURST WATER SERVICE, A SERIOUS ROOF LEAK, A GAS LEAK, A DANGEROUS ELECTRICAL FAULT, SERIOUS FLOOD DAMAGE, A BREAKDOWN OF THE ESSENTIAL SERVICES SUCH AS HOT WATER SERVICE, WATER, ELECTRICAL, COOKING ETC, AND ANY FAULT OR DAMAGE WHICH MAKES THE PROPERTY UNSAFE OR INSECURE.

REPAIRS OUTSIDE NORMAL BUSINESS HOURS WILL BE AT YOUR OWN EXPENSE UNLESS IT IS DEEMED TO BE UNDER VALID URGENT CIRCUMSTANCES.

LOCK OUT WILL BE CHARGED AT \$150 PER ATTENDANCE.

PUBLIC HOLIDAY RATES OF \$265 WILL BE APPLICABLE DURING ANY PUBLIC HOLIDAY IN VIC.